

### Our Ethos

At Ashby School, we believe it's important to:

- Work in partnership with parent/carers to support their child's learning
- Create a safe, respectful and inclusive environment for students, staff and parent/carers
- Model appropriate behaviour for our students at all times
- To promote an ethos of respect, responsibility and resilience

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This code of conduct aims to help the school work together with parent/carers by setting guidelines on appropriate behaviour and operates alongside our staff code of conduct and our student behaviour policy.

### Our Expectations

We expect parent/carers, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our students
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a respectful and calm solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Communicate in a respectful manner both verbally and in written communication such as e-mails

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including sports team matches)
- Displaying a temper, or shouting or swearing at members of staff, students or other parent/carers
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Threatening or sending abusive communication to another member of the school community
- Any aggressive behaviour (including verbally or in writing) towards your own or another child or adult
- Smoking, drinking alcohol or possessing or taking drugs on the school premises
- Bringing dogs onto the school premises (other than recognised support dogs)

### Our Commitment

We know that not everything in a big and busy school goes right! However, we commit to:

- Work really hard for the benefit of our young people
- Support parent/carers to find the right person to communicate with
- Respond in a timely manner to communication
- Communicate in a professional manner at all times
- Monitor our admin in-box across holidays so parent/carers can still find out information they need

### Our Response

If the school suspects, or becomes aware, that a parent/carer has breached the code of conduct, the school will gather information from those involved. Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent/carer
- Restrict the methods by which we communicate
- Invite the parent/carer into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from [our legal team/the local authority's legal team/the trust's legal team] regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent/carer from the school site under Section 547 of the education act. This would also include significant restrictions on communication mechanisms

The final decision for how to respond to breaches of the code of conduct rests with the headteacher, however, the headteacher will consult the chair of governors before banning a parent/carer from the school site.